

POS Portal Professional Services



POS Portal's Professional Services group understands your business challenges and has the expertise to help you get the most value out of our deployment services and on-demand solutions.

We offer the following services:

Initial Application Setup

We guide you through all the application set-up tasks so you can get your users up and running quickly. We work with you to set up user profiles, define sales hierarchies, specify lead assignment rules, map data fields to application PDFs, and configure back-office queues.

Data Migration

We'll help you migrate customer data from legacy applications into POS Portal's database.

Integrations

Many of our customers have us build integrations to other systems, such as credit bureau systems and back-end boarding systems. We can also integrate our modules into your in-house web applications.

Custom Development

We can extend our core applications to suit your business needs, anything from modifying the layout of a standard report to developing a new feature set that automates your unique business processes. Using our iterative project lifecycle methodology, we work with you to define your business requirements, specify features, and deliver quality solutions.

Project Management

Our project managers lead teams of in-house and client resources in delivering POS Portal solutions. Using standard processes and documentation, project managers provide you with on-going progress updates, issue tracking, and risk assessment throughout the project lifecycle.

Deployment Customer Implementations

We lead new equipment deployment clients through each phase in the new client set-up process, including defining development requirements, gathering materials (such as welcome kit contents), setting up application data (such as merchant records, terminal sticker format, and download applications), providing end-user training, piloting the fulfillment process, and then going live.

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